

Limited Lifetime Warranty Residential Door Only



Garaga Inc, the Manufacturer, offers a Lifetime warranty on its insulated garage door models H-Tech Plus, H-Tech, Top-Tech, North Hatley, Eastman Estate, Standard + and Standard 138 for as long as you own the door, from the time of installation, against rust through due to cracking, checking or peeling of the paint finish occurring in normal atmospheric conditions, against structural failure (rendering the door inoperable) of the door sections due to delaminating of foam insulation and against all cracking or rotting of the wood end blocks. Other conditions and exceptions herein apply.

For the Eastman Estate models, the Manufacturer warrants its white PVC overlays for ten (10) years from the time of installation against discoloration and five (5) years to delaminating of steel skin.

The Manufacturer warrants the Alterna II and Alterna insulated garage doors for fifteen (15) years, from the time of installation, against rust through due to cracking, checking or peeling of the paint finish occurring in normal atmospheric conditions. Other conditions and exceptions herein apply.

The Manufacturer warrants its Garaga branded sealed glass windows for ten (10) years from the time of installation against the formation of condensation. Windows must be installed by Garaga or one of its authorized dealers. Broken glass is not covered by any warranty.

The Manufacturer warrants its Dura Plus hardware for a period of two (2) years from the time of installation against defects in workmanship or material, and one (1) year for Value Kit type.

The Manufacturer warrants that any part of the door not covered by the above limited warranty will be free from defects in workmanship and material for one (1) year from the time of installation.

This warranty extends only to the original purchaser of the door. It is not transferable. The warranty applies to residential property only and is not valid on commercial or rental property.

Pro-rated warranty on all materials: the warranty will be complete the first year, and pro-rated for the following years according to the years left on the warranty. The lifetime warranty on H-Tech Plus and H-Tech doors will be considered as thirty (30) years for pro-rating calculation purposes. The lifetime warranty on models Top-Tech, North Hatley, Eastman Estate, Standard + and Standard 138 will be considered as twenty-five (25) years for pro-rating calculation purposes. The value of the warranty is calculated on the basic selling price given to the distributor at the time of the claim.

WARRANTY description

Upon the purchase of a Garaga product, the buyer accepts this warranty and agrees it is the only official warranty, there by excluding any other representation, warranty or condition, whether written or implied, offered by whomever, except if stated in writing by an authorized Garaga agent.

These warranties are subject to the following restrictions:

- The product has not been modified or repainted by or for the consumer.
- The product has been used for its intended purpose under normal conditions, for individual residential use (excluding multiple residences or condominium).
- The product has been properly installed and subject to an inspection by a Garaga agent.
- The installation of dark colour doors facing South-East, South or South-West is not recommended by Garaga. In the event of such an installation, the warranty against delamination shall be reduced by 50% (15 years on H-Tech or H-Tech Plus, 12 1/2 years on Standard +, Top Tech, North Hatley, Eastman Estate or Standard 138 and 7 1/2 years on Alterna).

Any claim must be submitted in writing to the manufacturer within thirty (30) days of knowledge of the alleged defect, and must be received by Garaga within the period of the warranty. Otherwise, the warranty shall not be honoured.

These warranties expressly exclude:

- Any costs related to the transportation of the replacement product;
- Any installation and labour charges related to the replacement product, unless it is honoured by a Garaga distributor under his own labour warranty;
- Any paint charges in the event the door had been repainted by or for the client;
- Any cost that the user of Garaga products may incur in exercising this warranty;
- Any cost resulting from an accident or any other in the event of defective materials;
- Any responsibility as to changes in models, materials, standard colours, and so on, made by Garaga, and/or its suppliers since the date of purchase.

Garaga reserves the right to provide products of similar quality, but of a different colour in order to fulfill its obligations in the event it couldn't provide products of the original colour, or if in its opinion, a door of a different colour could prevent the problem from re-occurring.

The replaced product becomes Garaga's property and must be returned to Garaga at the client's expense, unless a special agreement is reached with the Garaga agent.

Maintenance done by the consumer

The Garaga product user commits to regular annual maintenance recommended by Garaga (see installation guide)

This warranty is effective as of April 1st 2007.